

TIMELINE

New client process

E: admin@lshs.com.au

Ph: 0401 195 038

GET ON OUR WAITING LIST

Call or email our clinic to enquire about Speech Pathology and/or Occupational Therapy. Provide your child's name, date of birth, your email address and your best contact number.

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COMPLETE THE FORM

Once we have your details we will send you an email with some information and a link. Click on the link and provide as much detail as possible and send it back. The link has a 7 day expiry so if you can't get to it in 7 days, not to worry, let us know and we can send another. The sooner you return the form all filled out the sooner we may be able to triage you!

OFFER FOR INITIAL ASSESSMENT

Once we have triaged your information an email offer for an initial assessment appointment will be sent to you with availability. Simply reply to the email asap with your selected time and date you have been offered and we will book you in! Sometimes the clinician may need to do a separate phone consult before the initial assessment. This will be discussed with you prior to booking. (Triage times vary and offers will only be sent when a clinician has available times to assess.)

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ATTEND YOUR APPOINTMENT

Attend your appointment at the allocated time. Meet your clinician, have fun and take it all in. (Assessment times may vary depending on the assessment type and the number of assessments needed to be done to gather accurate information).

FOLLOW UP

Complete any follow up assessment forms needed by the treating clinician and return them asap. This is usually OT specific. Your clinician will discuss in the assessment stage whether your child needs ongoing therapy. Our admin team will be in touch to book in a suitable time for ongoing therapy if needed.

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WELCOME!

You and your family are now a part of the LS Health Services Community! We look forward to working with you and supporting you on your therapy journey.

*In cases where appropriate, you may be offered a time slot to work with one of our friendly AHA's who will be supervised by the treating clinician. This is not only cost effective but also opens up more time slots for you to be offered. Your clinician will discuss this with you.